



Berkley Service Professionals

A division of Berkley Managers Insurance Services, LLC

| a Berkley Company

CA License #0H05115

Claims Overview

berkleysp.com

The mission of Berkley Service Professionals is to be the premier surplus lines provider of professional liability insurance coverage for licensed non-medical professionals and miscellaneous services exposures by providing:

- **EXCEPTIONAL** claims handling
- **HIGH-QUALITY**, results-oriented and innovative services that help our policyholders manage their risk

Better Solutions



What Our Mission Means For You

- Your claims are handled in-house by our dedicated and highly experienced claims professionals, who have reasonable workloads. Your claim will not be outsourced!
- We provide fair and friendly claims services. You will be treated with respect!
- We advocate on your behalf and protect your deductibles, and do our best to maintain your important business relationships. We are your partner!
- We will not make important decisions without input from you. Your opinions matter to us!
- We are actively involved in the management of claims and circumstances and are responsive to you and your agents. We answer our phones and return calls!
- We help minimize the stress and worry associated with claims and circumstances by educating and supporting you throughout the process, enabling you to focus on your business. We understand your concerns!
- When needed, we retain high quality attorneys and consultants who are considered to be the best in their fields in terms of investigating, litigating and managing professional risks, claims and lawsuits. Our team is fighting for you!



Top 10 Indicators That You May Be Faced With a Claim and Should Report a Notice of Circumstance

1. An error or omission has been discovered
2. Your firm is not being paid or is having trouble collecting owed fees
3. Communication with your client or key contact has become strained
4. You are excluded from meetings or have a reduced role
5. Someone is pointing the finger
6. Client retains a third party consultant to review your work or services
7. You have an overall unsettled feeling
8. Someone has told you that you're going to be sued or named in a complaint
9. You have received a subpoena for documents or deposition testimony
10. Disciplinary proceedings have commenced against you or your firm

Every matter reported will receive our personal attention because we understand it is important to you.



How to Report a Notice of Circumstance or Claim

Berkley Service Professionals (Berkley SP) believes in early reporting and claims prevention.

Circumstances or claims (as defined in your policy) must be reported to Berkley SP as required by the policy to avoid problems regarding timely notice or reporting.

Here's how to report:

- Complete the New Matter Report Form (found on berkleysp.com)
- Send the New Matter Report Form and accompanying documents to bamclaims@berkleyalliance.com

About Berkley Service Professionals

Berkley Service Professionals (Berkley SP) was founded by a team of highly experienced insurance professionals with a passion to provide the best service and coverage options for professional liability risks. Berkley SP is a division of Berkley Managers Insurance Services, LLC which is a member company of W. R. Berkley Corporation. Coverage is offered nationwide through a select number of brokers on a surplus lines basis.

About W. R. Berkley Corporation

Founded in 1967, W. R. Berkley Corporation is an insurance holding company that is among the largest commercial lines writers in the United States and operates worldwide in two segments of the property casualty insurance business: Insurance and Reinsurance. W. R. Berkley Corporation is a Fortune 500 company. wrberkley.com

Disclaimer: Products and services described above are provided through various surplus lines insurance company subsidiaries of W. R. Berkley Corporation and offered through licensed surplus lines brokers. Not all products and services may be available in all jurisdictions, and the coverage provided by any insurer is subject to the actual terms and conditions of the policies issued. Surplus lines insurance carriers do not generally participate in state guaranty funds and insureds are therefore not protected by such funds.

Berkley Service Professionals conducts business as Berkley Managers Insurance Services, LLC in California as a surplus lines broker. CA License #0H05115



Reporting Tip

Reporting your notice of circumstance or claim by email is the quickest way to report. A dedicated email reporting box – bamclaims@berkleyalliance.com – provides an instantaneous acknowledgment of your report, giving you the peace of mind that it has been received by our claims department.



Contact Information

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